Training Centre Rules - Effective 1st April 2026

Prior to attending your session at Mel Newton Dog Training, please read and review our training centre rules.

These rules apply to all MNDT 121 and class clients. All bookings taken are subject to the rules to ensure the health and safety of the training team and the training facility. **MNDT reserves the right to amend, update or change these terms and conditions at any time.**

General rules:

- It is recommended that you have personal pet insurance for your dog. MNDT accepts no responsibility for injury to your dog or yourself while you are training with MNDT.
- Please do not arrive more than 10 minutes before your session time.
- Please wait in your car until you are met by someone from the MNDT team.
- Cars are parked at their owners' risk in the parking provided at the training venue
- The training centre does not accept any responsibility for theft or damage to cars or property whilst left at the training centre
- Dogs in cars should be suitably restrained in accordance with legislation, and adequate cooling and ventilation should be provided by the dog's owner. Please do not leave dogs unattended in your car.
- Clients of MNDT use any facility booked or used by MNDT for their session, at their own risk and must be aware of their surroundings at all times.
- Please do not enter the training fields in any location until requested by a member of MNDT
- When using community spaces, you remain responsible for the actions of your dog at all times. You must not allow your dog to approach another dog or person. You must not allow another person to approach your dog unless instructed by a member of the MNDT team.
- **Dogs must be kept on leads at all times** unless otherwise asked to by a member of MNDT
- **In season bitches must not be brought to a group training session**. They must not attend until 2 full weeks after any bleeding has finished.
- It is the responsibility of the owner to clear and dispose of any dog waste. If you require a bag, please ask!
- Any child under the age of 16 must be accompanied by a separate adult from the adult handling the dog in class. No child under 16 is permitted to use play equipment without the supervision of another adult.
- Any equipment (play or otherwise) belonging to a community space is used entirely at your own risk
- Dogs are **not** permitted in the toilets or kitchen areas of any training facility booked or used by MNDT for the purpose of dog training.
- Photos and videos of your session may be taken for the purpose of marketing on social media platforms. If, for any reason, you do not wish to appear in any marketing videos, please advise MNDT

Health and Safety:

- MNDT reserves the right to refuse entrance to any animal considered to be a danger to any other person or their dogs at the training location.
- Any accidents involving a person or dog whilst at the training centre must be reported immediately to a member of the MNDT team.
- Please do not bring your dog if they have been unwell or in contact with a sick dog in the last two weeks.
- All owners must produce an up-to-date vaccination certificate for their dog upon arrival, if not sent digitally beforehand.
- Titre test results will be accepted in the absence of a vaccination record, but must be provided prior to any class or session.
- Vaccination for foreign imports or rescues must include vaccination against Rabies and Brucella, and must be provided prior to any class or session.
- ANY dog showing what we deem as aggression towards humans or other dogs will be asked to leave the site. No refund will be given for the session.
- A first aid box can be found in the transport used by MNDT.
- **Emergency contact details:** Mel Newton 07442 974421 (Director MNDT). Dog Warden: Website reporting system: animalwardenservices.co.uk or 01362 537013.

Training of Banned Breeds:

- XL bullies and dogs of type can only attend 121 sessions arranged and conducted in a secure environment.
- Whilst in public, owners of XL bullies and dogs of type must adhere to the current legislation pertaining to banned breeds.
- If attending a 121 session or home visit, your dog must remain on a lead and muzzled until instructed otherwise by a member of MNDT.
- An exemption certificate and all required documentation must be provided at least 48 hours prior to your session starting
- Failure to abide by the terms and conditions stated by MNDT or the law will result in immediate cancellation of the session, and no refund will be given.

Booking and cancellation policy:

- To avoid further charges or loss of your session, please provide at least 48 hours' notice prior to the start of your session.
- If you are late to your session by more than 15 minutes, then the session will be cancelled and not subject to a refund or rebooking
- No refund will be issued for missed lessons in classes except in exceptional mitigating circumstances and at the discretion of MNDT.
- All sessions must be paid for in advance unless specifically agreed with MNDT.
- Where a secure field has been hired for your session, you will be invoiced the hire fee.
- Classes are subject to a 1-month notice period for cancellation to enable your space to be filled. If the space is filled, a refund may be issued at the discretion of MNDT.

Mel Newton Dog Training (MNDT) Privacy Policy

MNDT is committed to protecting your privacy. This privacy policy sets out how MNDT uses and protects any information that you give us.

MNDT collects and stores personal data for specified, explicit and legitimate purposes only. We will not sell, distribute, or lease your personal information to third parties unless required by law.

In order to provide you with the services you are requesting, we may collect the following information:

- Your name and if applicable, the organisation you work for and job title
- Contact information, including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to providing the services you are requesting

We use this information to:

- Provide you with services
- Keep our records up-to-date
- Improve our services
- Send you information on events, newsletters and general information if you so consent
- To solicit your views on MNDT

We are committed to ensuring that your information is secure. To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect.

For users of our website:
Use of cookies. A cookie is a small piece of text sent to your web browser. If you agree to accept the cookie, the file is stored in your web browser and allows us to recognise you and make your next visit easier by monitoring which pages you find useful and which you do not. Overall, cookies help us provide you with a better experience on our website. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

Links to other websites:
Our website may contain links to other websites. However, once you have used these links to leave our site, you should note that we do not control the other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement.

Controlling your personal information. You may change your consent at any time by emailing mel@melnewtondogtraining.co.uk
If you believe that any information we are holding on you is incorrect, please email us at mel@melnewtondogtraining.co.uk
You may request details of personal information which we hold about you by emailing

mel@melnewtondogtraining.co.uk

- MNDT will retain your personal information for statistical purposes for 18 months after your last communication to us.
- Please note that we will not be able to accept your booking or provide the information you have requested unless you accept this policy.